



Cyber Loss Control Services for Small and Mid-Sized Businesses

AIG CyberEdge customers paying over £900 are entitled to a range of complementary services. These are designed to strengthen their cyber defences and help reduce the likelihood and impact of a cyber incident.

SERVICE INCLUDED WITH POLICY

Cyber Learning

CyberEdge clients have unlimited access for up to 50 employees to an award-winning library of cyber-security courses. There are hundreds of courses to choose from. Clients can set different training for different groups of employees like board directors or customer service teams. They can then track who has completed each course. This can strengthen clients' cyber defence. It can also help demonstrate compliance with cyber security standards. [More information](#)

SERVICE INCLUDED WITH POLICY

Darknet Credential Exposure from SpyCloud

See which of your employees have had their information stolen and put on the Dark Web. Attackers often upload stolen data here. You start by inputting your company's email address. An instant overview shows your company's risk level and number of times your employees have appeared in breaches. A more detailed report includes your employees' email addresses affected by malware and also stolen information (PII) like credit card data. All this this can show you where passwords need resetting or strengthening and where more education about passwords is needed. [More information](#)

Cyber Loss Control Services for Small and Mid-Sized Businesses

SERVICE INCLUDED WITH POLICY

Identity Risk Assessment from Silverfort

Key information like usernames, passwords and permissions are kept in your network's Active Directory. Weaknesses in it can leave your organisation very vulnerable. (Attackers often exploit them to get into organisations' systems.) A comprehensive identity scan will look for a host of risks in your Active Directory. It will provide a detailed report of any weaknesses it finds and recommendations for fixing them. This will help you strengthen your company's defences against identity threats and against ransomware losses. [More information](#)

SERVICE INCLUDED WITH POLICY

Cyber Maturity Review

CyberEdge clients are entitled to an hour's call with an AIG Cyber specialist. The specialist will discuss the client's cyber exposures and security compared to companies of the same size and in similar industries. The specialist can also talk about cyber threats facing similar companies and prioritise cyber controls and practices for the client. This will all be followed up in a written report for the client. [More information, email: \[cyberlosscontrol@aig.com\]\(mailto:cyberlosscontrol@aig.com\)](#)

SERVICE INCLUDED WITH POLICY

Tailored Incident Response Plan

CyberEdge clients receive an incident response plan template tailored to their business. It will detail cyber controls for the client designed to: make it more difficult for attackers to get into the client's system; make it more difficult for attackers who have broken in to cause widespread damage the system and finally to help the client recover as quickly as possible from any impacts to their IT systems and services.

SERVICE INCLUDED WITH POLICY

Network Security Rating

CyberEdge clients are entitled to 30-days access to the powerful BitSight platform. It will quickly evaluate the client's security performance. It will identify the client's devices and internet facing IP addresses and run tests for a vast range of weaknesses. (Such as where things have not been properly configured or kept up to date). It provides a picture of what the client's network looks like to an attacker and helps prioritise the client's cyber risks. [More information](#)

SERVICE INCLUDED WITH POLICY

The Cybersecurity Information Portal

Any of your employees have unlimited access to the eRiskHub. This contains a wealth of cyber intelligence including: best practices, cyber claims information and planning templates. It also contains valuable training tools. These include a calculator to forecast the possible cost of a cyber breach and a breach simulation. This allows you and your teams to make real-time decisions in response to an attack. [More information](#)

SERVICE INCLUDED WITH POLICY

Cyber Claims Hotline

Finally, the hours straight after a cyber incident are vital and our CyberEdge Claims Hotline is available 24/7/365 for actual or suspected incidents. Our experienced Cyber Claims Team will liaise with you to implement your response plan, engage any necessary experts to identify immediate threats, and start the recovery process.

Remember CyberEdge clients are entitled to our First Response access to expert IT, Legal and PR Support for 48 hours via our Claims hotline with no policy retention and no impact on policy limits. Clients can use First Response even if they just suspect an incident to help keep their business safe.



American International Group, Inc. (NYSE: AIG) is a leading global insurance organization. AIG provides insurance solutions that help businesses and individuals in approximately 190 countries and jurisdictions protect their assets and manage risks through AIG operations and network partners. For additional information, visit www.aig.com. This website with additional information about AIG has been provided as a convenience, and the information contained on such website is not incorporated by reference herein. AIG is the marketing name for the worldwide operations of American International Group, Inc. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).